

Adults and Communities
Stephen Vickers

PRIVATE AND CONFIDENTIAL

Mr C [REDACTED]
[REDACTED]
[REDACTED]

Your Ref:

Our Ref:

Direct Line / Extension: 01432 260 [REDACTED]

E-mail: S [REDACTED]@herefordshire.gov.uk

1 November, 2018

Dear Mr Bury,

I am writing further to my letter dated 6 June, 2018 to inform you of a change of contact details for your contact with the local authority under the council's unreasonable behaviour policy. Mr R [REDACTED] V [REDACTED] has now left the authority so your new contact for point 3 will be as below:

Point 3. For all other correspondence, queries or complaints, we require you to contact a named employee who will be your single point of contact ("SPOC"). This will now be M [REDACTED] A [REDACTED], Head of Operations, telephone (01432) 260 [REDACTED], email M [REDACTED].A [REDACTED]@herefordshire.gov.uk

Thank you for your assistance in this matter.

Yours sincerely

[REDACTED]

STEPHEN VICKERS
INTERIM DIRECTOR FOR ADULTS AND WELLBEING